ISSUE 28

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GREENMILL TRADE BULLETIN

INSIDE ISSUE #28

1st Class Experience
The results of our latest Customer Satisfaction Survey are in. And we're very proud of our performance.

New Pump Products
Check out our new range of pumps from Aspen, Sauermann and Siccom. Now in stock, with next-day delivery.

Clean, Clear, Protect
The 3 stage process that helps ensure AC systems maintain optimum performance and efficiency.

V6 Hybrid Catalogue
Ordering Pressfit and HVRF install materials has never been easier, with our new V6 Hybrid Hub catalogue.

Delivering a 1st Class Experience

The Greenmill team love to hear what you think about our service. Which is why we've been running our Customer Satisfaction Survey for the last few months. The latest results are now in, and we are really proud to achieve a first class NPS score of 92.4%.

However, we are not resting on our laurels. We know there's always more we can do to make our service even better, and we're continually investing in our people, processes, technology and infrastructure.

Our new Warehouse Management System at our Midlands Distribution Hub has been developed to make order processing and delivery faster and more efficient.

And we are constantly measuring our "On time, in full (OTIF)" performance, to ensure your AC install materials are delivered when and where you need them.

We would like to say a big "thank you" to everyone that has taken the time to complete the survey. Your feedback is key to Greenmill continuing to deliver a first class experience to all our customers.

Not completed a survey yet? Scan here to rate us.

Did you enjoy your Easter Eggs

Did you enjoy a free bag of Cadbury Minis Mix? What was your favourite?

As you know, we do like to reward our customers with regular freebies. And we really love a groan-worthy Easter pun. Which is why we added a little "eggstra" treat to our Easter Promo500.

Choccie "Eggstravaganza" AND four other great gifts to choose from! We are really sharing the love this year.

New Pump Products

ASPEN® PUMPS

PERI PRO AIR PUMP
GMPPP

- Configurable motor speed
- Flexible installation with outstanding lift
- Easy to install with Patented mounting technology
- Temperature sensor triggering switch
- Low operational noise

PERI PRO PLUS PUMP
GMPPA

- Smart features inc. Float switch
- Flexible installation with outstanding lift
- Easy to install with Patented mounting technology
- Low operational noise

SILENT MINI WHITE PUMP
GMPSMW

The Silent+ Mini White has been designed to fit either side of the evaporator unit. A double insulated reservoir eliminates condensation and is simple to unclip for cleaning and maintenance.

- Ultra quiet operation
- Extra quick to fit
- Compact & discreet
- Removable reservoir

sauermann®

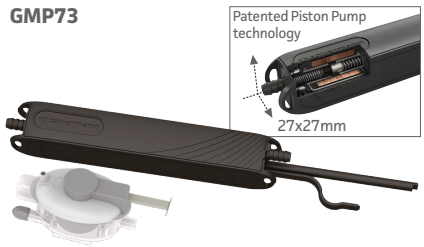
PERISTALTIC PUMP
GMP61 - PE5100 T° Sensor

Combining silence with a practical and clever design.
Detachable and replaceable head and tube
The PE5100 operates by detecting a 6°C temperature change via two temperature probes located in the air on and air off position.

SAUERMANN Si -30 PUMP
GMP72

The high performance Si-30 is suitable for AC units up to 20 kW. Features piston technology specifically designed for removing condensates. The Si-30 is fully reliable, in any kind of environment. Its operating sound level will remain silent whatever the volume of condensates.

SAUERMANN Si -20 PUMP
GMP73



The Si-20 sets a new record for its slim casing design, allowing it to easily fit inside any type of AC unit. Offering best-in-class performance and sound levels for a mini pump of its size. The patented piston pump technology offers a high degree of energy efficiency.

SICCOM INNOVATIVE VISION

SICCOM FLOWATCH DESIGN PUMP
GMP39

Quick and easy to fix:
- Reversible left/right fixing plate
- Delivered pre-assembled
- Step-by-step installation manual
- Spacious elbow: easy fitting of refrigerant pipes 3/8 & 5/8

Smart design:
- Invisible fastening clips
- White Duct can be cut as you need
- Rubber finishing gasket

FLOWATCH CONNECTION EXTENSION KIT
GMPFE

Allows the Siccom Flowatch Design Pump to be moved into a false ceiling, thus reducing the noise level

Three easy steps to a clean AC system

Advanced

Over time, A/C units work hard and eventually organic matter will build up, causing systems to become blocked.

This has a direct effect on system performance, causing bad odours and making systems more expensive to run, possibly resulting in unit failure.

This is why regular planned maintenance is so important.

1 Clear › 2 Clean › 3 Protect

If regularly undertaken, our recommended three stage cleaning process will help ensure your customers' AC system maintains optimum performance and efficiency and continues to run for many years to come.

Clear organic blockages from the condensate tray and drain.

Clean to remove and disinfect all types of common dirt, microbial contaminants, debris & organic growth.

Protect condensate tray and drain sludge build-up.

Benefits of regular A/C maintenance

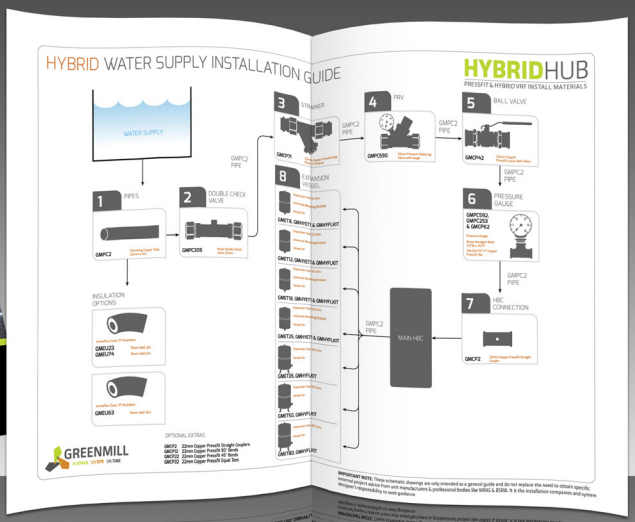
- Improved energy efficiency, cooling duties and reduced C02 emissions
- Drains kept clear and smelly microbial growth destroyed
- Kills and removes 99.99% bacteria, fungi, spores & viruses
- Maintains good indoor air quality
- Extends life of the unit
- Clean units reduce the risk of frozen evaporators and refrigerant leaks

NEW Hybrid VRF Catalogue V6

HYBRIDHUB
YOUR PRESS FIT PARTNER

Request Your Copy

TECHNICAL RESOURCES

Looking for Installation Guides on the latest Hybrid systems? Head over to the Greenmill Hybrid Hub. From STÖRNCH Copper Press installation, to specifications on the RLS and Conex Pressfit solutions; everything you need for your Pressfit & Hybrid installations is available at:

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